

Friends & Family Line

Purpose

The Friends & Family Line provides assistance for loved ones seeking or sharing medical information related to a NaphCare patient.

Release Of Information Process

In compliance with HIPAA laws, a patient-completed Release of Information form must be on file before information can be shared with friends and family.

Calls and requests to the Friends & Family Line will be answered by a dedicated team of nurses with access to up-to-date information.

Contact

Phone: (800) 592-4611

Email: friendsandfamily@naphcare.com

Phone and email requests may be submitted anytime. In-person support is available from 8 a.m. - 5 p.m. CT

