

A large, ornate gold star badge of the Black Hawk County Sheriff's Office is the central focus. The badge features a circular seal in the center with the text "STATE OF IOWA" and "SHERIFF'S SEAL". The words "SHERIFF" and "BLACK HAWK COUNTY" are arched across the top and bottom of the star respectively. The number "7-1" is inscribed in the bottom right point of the star. The badge is set against a background of a blue sky and a black metal grate.

2011

**Annual
Report**

**Black Hawk County
Sheriff's Office**

"Excellence In Law Enforcement"



In Memoriam

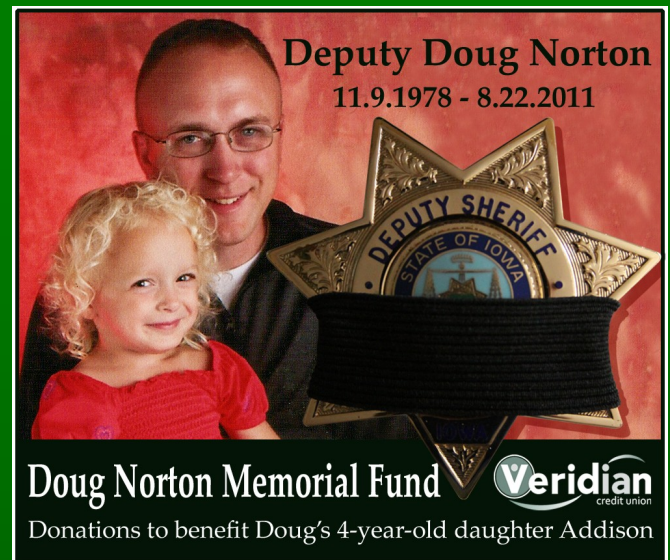
Deputy Doug Norton began his law enforcement career with the Black Hawk County Sheriff's Office on November 30, 1998. He was 19 years old. During his tenure, he was assigned to the Jail Division and the Patrol Division. He worked a short time as a SWAT officer as well.

He had seemingly found his niche' as a patrolman working 3rd shift. His productivity on this shift was outstanding, and he seemed to have endless energy and desire to detect drunk drivers, drug offenders, and other unscrupulous persons on the public roadways of Black Hawk County.

On August 22, 2011, following a workout near his home, he felt ill and requested that his wife take him to the hospital for treatment. It was determined that Doug was experiencing a heart attack at the age of 32. Once at the hospital, his condition worsened and he was ultimately transported by helicopter ambulance to the University of Iowa Hospital in Iowa City.

Having gone into cardiac arrest twice prior to his flight to Iowa City, his family was escorted by marked patrol cars to be with Doug at the hospital in Iowa City. 5 minutes after his helicopter landed, Doug entered cardiac arrest for the last time. He was surrounded in the Cardiac ICU by his immediate family and numerous officers from the Black Hawk County Sheriff's Office as the doctors and nurses worked for over 45 minutes in an effort to recover him.

Doug was pronounced dead at 7:35pm. That evening, our Sheriff's Office family lost a brother, and a great friend.



"Gone, But Not Forgotten"

Table of Contents

<i>Sheriff's Welcome</i>	<i>4</i>
<i>Mission Statement</i>	<i>5</i>
<i>Organizational Chart</i>	<i>6</i>
<i>Significant Statistics</i>	<i>7</i>
<i>Administrative Division</i>	<i>10</i>
<i>Field Services Division</i>	<i>12</i>
<i>Special Services Division</i>	<i>14</i>
<i>Jail Services Division</i>	<i>16</i>

Black Hawk County Sheriff's Office

225 E. 6th Street

Waterloo, Iowa 50703

319-291-2587

www.bhcsso.org



Sheriff's Welcome



Dear Citizens of Black Hawk County:

The year 2011 has been a year of challenging highs and devastating lows. Crime in our urban areas has dropped dramatically over the past year, significantly due to local agency cooperation and partnership efforts countywide. We also experienced the loss of one of our fellow officers who died way too soon this past summer.

As is evident in the following pages, the Black Hawk County Sheriff's Office has weathered these tides and had a dramatic impact over the past 12 months.

I am pleased with the increased effect we have been blessed to have on the communities of our county. I am energized by much of the programming and services provided in our jail division. I am proud of the advances in technology, social media, and community outreach that has ultimately helped us to be more responsive, better informed, and a greater resource to the citizens of Black Hawk County.

I look forward to continuing to build on the successes of our last few years, and our partnerships forged. I hope that during your review of this document, you find a pride in this agency that I have felt for the 17 years that I have been honored to have been associated with it!

Should you find you have questions, comments, or concerns following your review of this 2011 Annual Report, I welcome your input.

Respectfully,


Sheriff Tony Thompson

Provide your input to the Sheriff:

Phone: 319-291-2587

Email: tthompson@bhcsco.org

Web: www.bhcsco.org

Or  [sherifftonythompson](https://www.facebook.com/sherifftonythompson)

and

 [@sherifftonyt](https://twitter.com/sherifftonyt)



Mission Statement

MISSION STATEMENT

It is the mission of the Black Hawk County Sheriff's Office to provide professional, high quality and effective law enforcement, correctional and court security services in partnership with the communities we serve. We, the members of the Black Hawk County Sheriff's Office, believe that our work has a vital impact on the quality of life in our county. To demonstrate our commitment to our profession, on and off duty, we subscribe to the following values;

PRIDE

The office recognizes that its employees are the vital component to the successful delivery of law enforcement, corrections and court security services. We believe we can achieve our highest potential by actively involving our employees in problem solving and outwardly demonstrate our support for and pride in our staff.

INTEGRITY

Integrity is defined as being honest, moral, upright and sincere. Public trust can only exist with our integrity and respect for one another. The foundation of the Black Hawk County Sheriff's Office is the expectation of the highest level of integrity in its employees.

PROFESSIONALISM

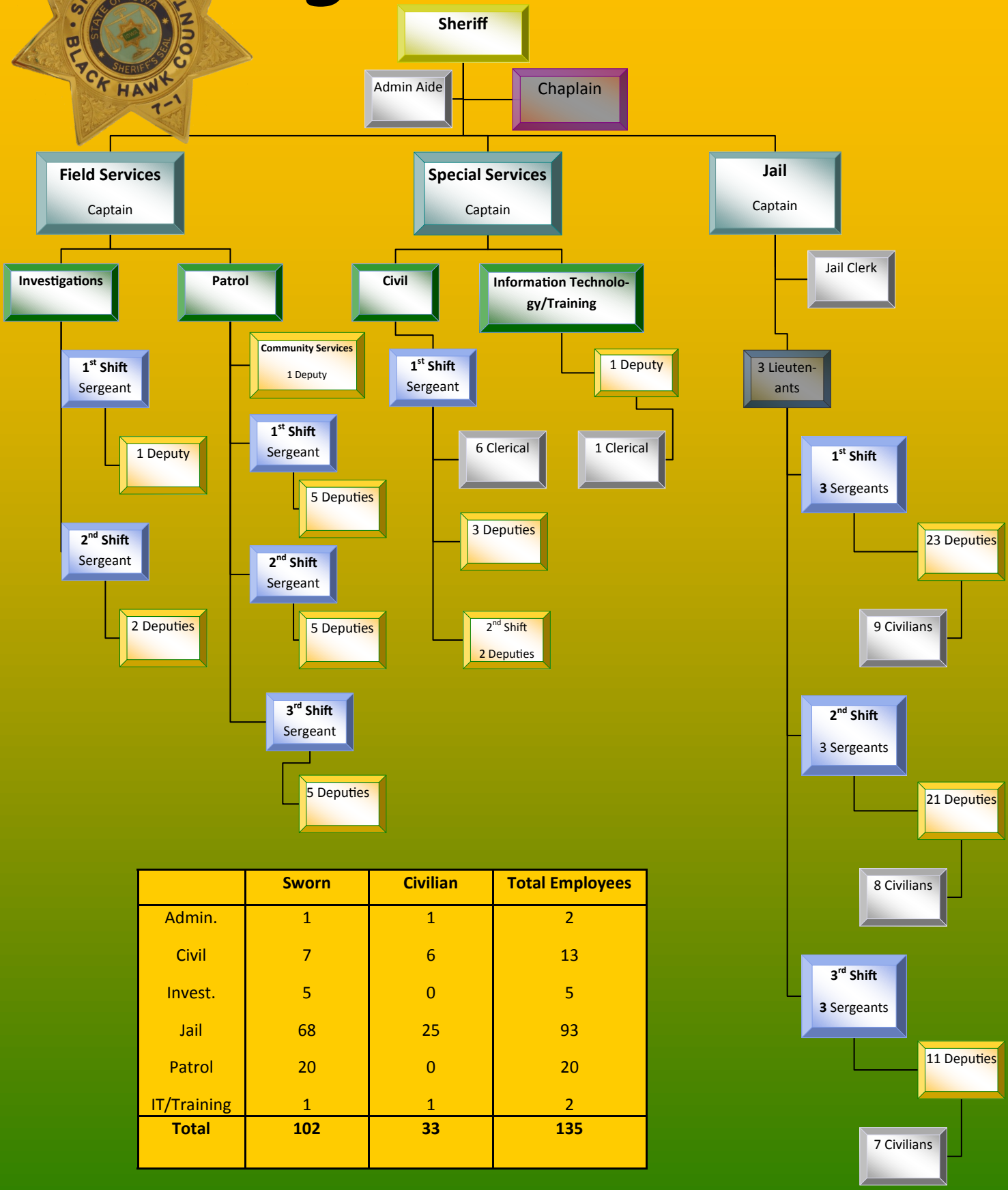
Recognizing the changing and diverse needs of the communities we serve, the Black Hawk County Sheriff's Office promotes and encourages a policy of professional individual excellence, which is delivered and enhanced by continuing education, training, and administration support and the outward demonstration.

FAIRNESS

Sheriff's Office members shall uphold laws in an ethical, impartial, courteous, and professional manner while respecting the rights and dignity of all persons. We shall strive to achieve a balance between enforcement and community needs which reflects both the spirit and the letter of the law. We support an organizational climate of mutual trust and respect. We endeavor to always be fair and impartial in our decisions and responses to issues which fall within the confines of our assigned duties.



Organizational Chart





Significant Statistics

"A" Offenses

<i>Offense</i>	<i>2009</i>	<i>2010</i>	<i>2011</i>
Arson	1	1	0
Aggravated Assault	51	21	5
Assault Domestic	41	34	18
Assault Simple	24	22	18
Burglary	69	65	52
Criminal Mischief	94	83	57
Drug Violations	319	370	244
Kidnapping	0	0	0
Robbery	5	1	0
Murder	0	0	0
Sexual Offenses	10	13	12
Thefts	124	126	87
Larceny of Motor Vehicle	4	13	2
Entice/Exploitation Child	1	1	0

"B" Offenses

<i>Offense</i>	<i>2009</i>	<i>2010</i>	<i>2011</i>
Liquor Law Violations	60	113	42
OWI	226	273	323
Public Intoxication	22	33	57
Family Offenses	13	11	8
Runaway	18	14	16
Suspicion	23	16	4
Bad Checks	4	4	4
Trespass	23	8	12
All Other Offenses	59	14	16

- denotes increase from 2010 statistics

Calls for Service

	<i>2009</i>	<i>2010</i>	<i>2011</i>
Total Calls for Service in Black Hawk County	133,771	136,373	133,726
Total Sheriff's Office Calls for Service	14,463	14,583	14,047



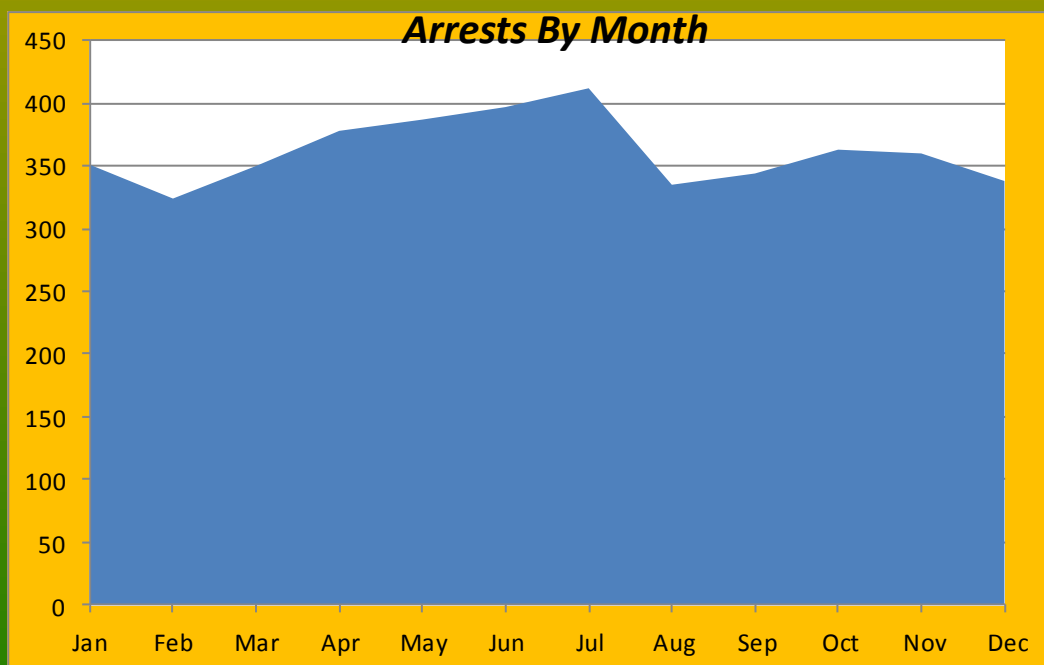
Significant Statistics

Sheriff's Office Arrests			
	2009	2010	2011
Total Arrests	3,834	4,449	4,337

In 2011, the Black Hawk County Sheriff's Office had **2,987** offenses reported, **4** were determined unfounded, and incidents were created for **2,983** cases. **1,881** (63.1%) of these cases resulted in Adult Arrests and **32** (1.1%) resulted in Juvenile Arrest.

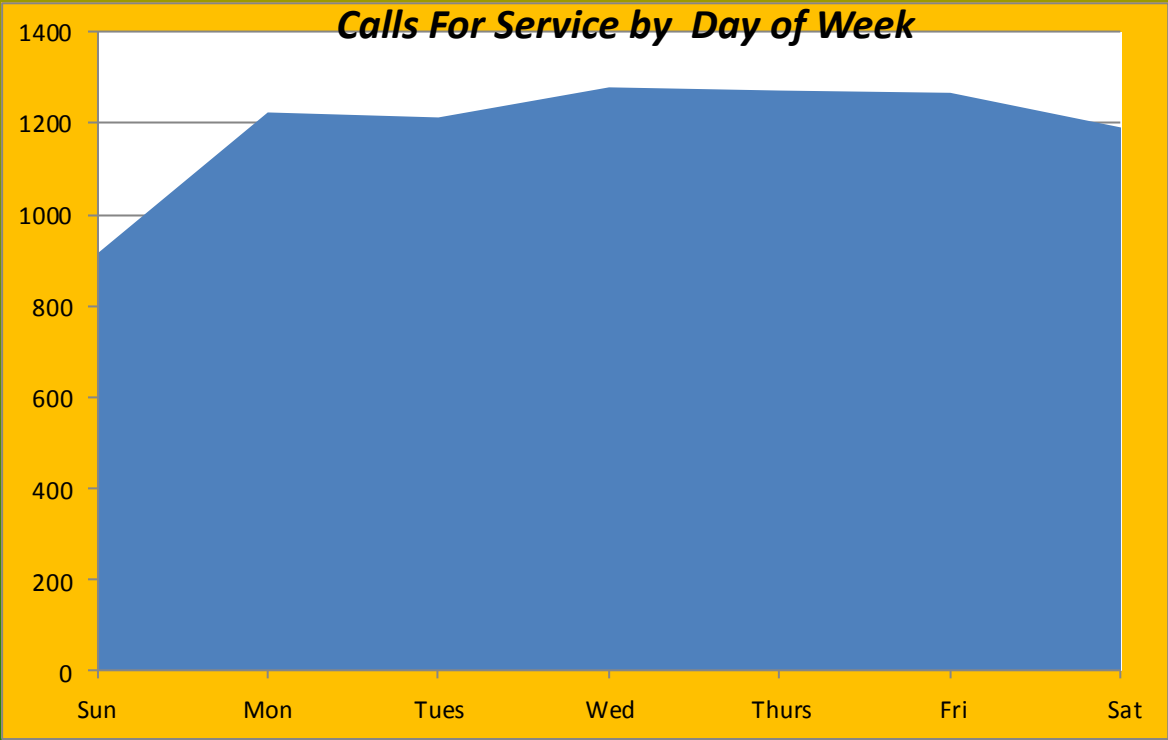
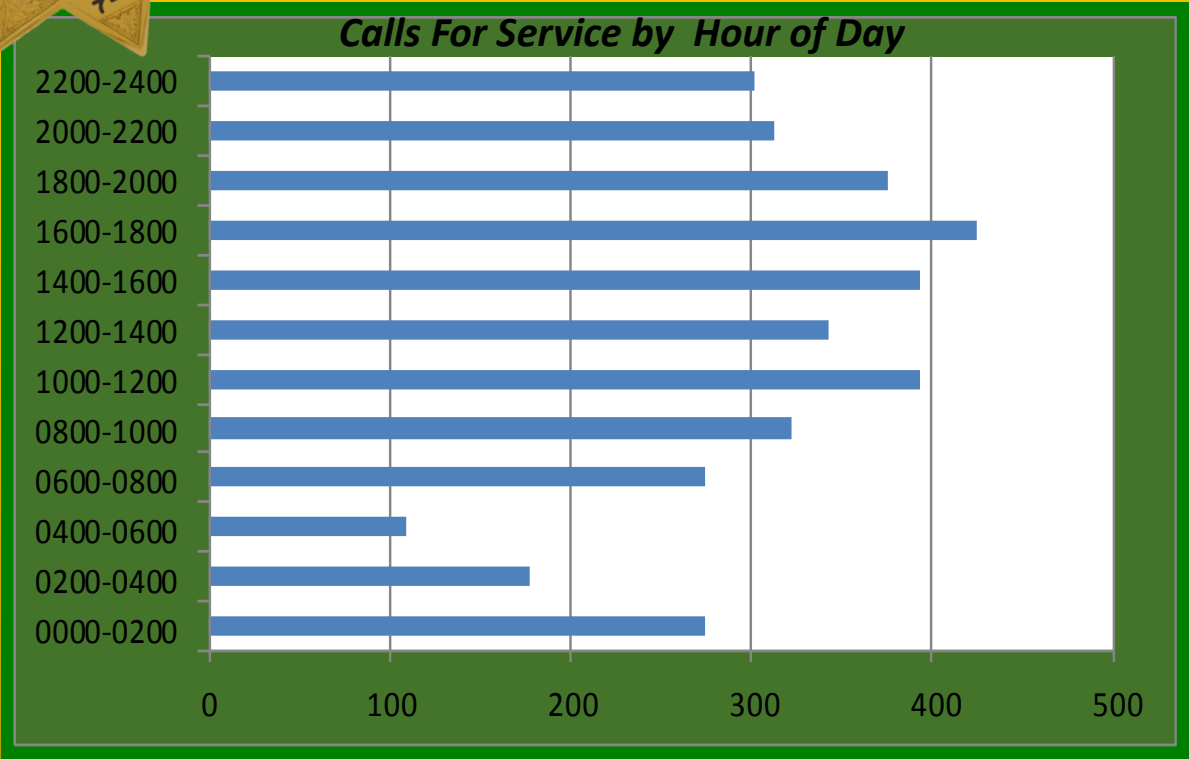
Of the remaining cases, **427** (14.2%) were cleared by exception (another local agency arrest, extradition, other cases/criminal charges, etc.), **383** (12.8%) were cleared by "other exceptional status" (investigation continued by outside agency, federal charges, etc.), **188** cases (6.3%) were declared inactive (due to absence of evidence to pursue prosecution, exhausted leads, no further information, offender death, etc.), and **72** (2.4%) remain active today.

At a **78.4%** clearance or case closure rating, we are quite pleased to know that we are able to draw closure for a large percentage of our victims of crime. While not every reported offense requires arrest (i.e.— car vs. deer accidents, suicide attempts, mental health transports, runaways, etc.), **64.2%** of all cases last year resulted in arrest, this is also an outstanding statistic that demonstrates the vigilance and dedication of our officers present when crime does occur in our county.





Significant Statistics





Administrative Division

Deputy Joe Stafford 2011 Deputy of the Year



In a brief ceremony during the Black Hawk County Law Enforcement Association's Christmas party, Sheriff Tony Thompson announced that Deputy Joe Stafford has been awarded the 2011 Deputy of the Year Award.

Stafford was cited for his continuing work with rural community school districts, his drug education efforts in those schools, his community outreach and his efforts on behalf of youth education, crime diversion, and the Iowa Special Olympics.

Stafford is the Community Services Coordinator, assigned to the Patrol Division of the Sheriff's Office. He has been a deputy for 16 years, and has worked in the Jail Division, the Investigations Division with the Tri-County Narcotics Task Force, the SWAT team, and the Patrol Division.

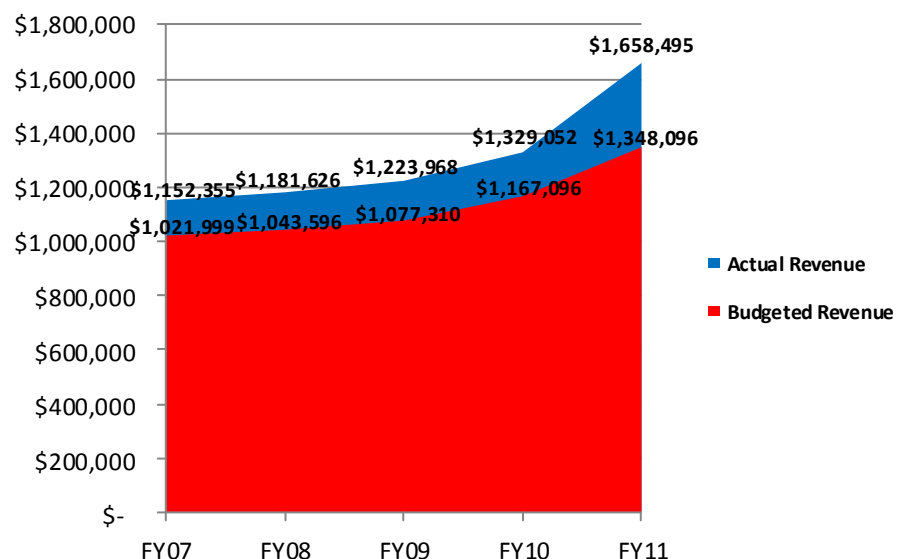
"Deputy Joe Stafford has distinguished himself through his extra efforts on behalf of the Patrol Division, his partnerships with our rural schools, and his willingness to commit personal time and resources to further aid in the development of our range construction project. He has increased and improved efforts with Quakerdale to provide 'Mobile Summer Camps' for our metro area youth. He works with our youth diversion program 'Shadow Boxers', and is the local coordinator for the Iowa Special Olympics Law Enforcement Torch Run and Polar Plunges. I think it is easy to see why this recognition is so fitting for an officer such as Joe." says Sheriff Tony Thompson.

Revenues Continue to Grow

During the past three years of the new administration, extraordinary emphasis has been placed on our operational budget, both expenditures, as well as revenues. In 2011, the positive variance from budgeted to actual revenues surpassed \$310,000.

This is attributed to an increased focus on collection for services rendered and weapons permits increases pursuant to 2011 law changes.

Even as the positive variance continues to increase, the "baseline" or budgeted revenue projections have also exponentially increased under this administration... a trend that we intend to continue.





Administrative Division



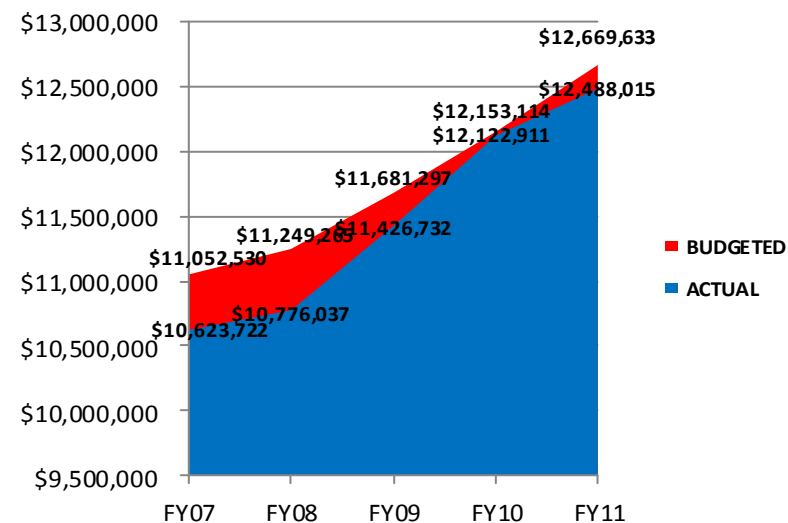
New Patrol Vehicle Platform Challenges

When Ford announced that they were discontinuing the production of the Crown Victoria police vehicle, it left agencies scrambling for a new vehicle platform.

Following extensive research, including operating cost comparisons, fuel mileage comparisons, initial purchase expense, and equipment changeover expenses, the administration selected the Chevy Tahoe 4x2 Police Sport Utility as its new vehicle of choice in 2011.

At an initial price of just under \$26,000 (state bid), it was moderately priced compared to other police vehicle platform options. However, vehicle "life cycle costs" * (which considers maintenance, depreciation, fuel, repairs, and insurance) indicates the Chevy Tahoe as the clear winner over the Dodge Charger, Chevy Impala, and Ford Crown Victoria police vehicle platforms.

*According to Vincentric, LLC. (www.vincentric.com)



Budget vs. Actual Trends

While budgets remain tight, the Black Hawk County Sheriff's Office continues to operate within and under their budget. We have been able to increase services, improve productivity and enhance the quality of our performance while maintaining a rigidly tight budget.

Our FY2011 total budget was \$12,669,633. At the end of the budget year, we returned \$181,168 to the county unused. In the past three years, this administration has returned nearly \$500,000 in unused budget (\$466,386).



Field Services Division

From the Commander:

2011 was a good year for the Field Services Division. Although we experienced the tragic loss of Deputy Doug Norton, our other patrol officers have continued doing a great job enforcing traffic laws in an effort to make our roadways safer, and the statistics reflect this.



Our K-9 and his partner have been extremely busy this year, both with our own cases, and consistently more frequent support requests from other law enforcement agencies in the county. The Tri-County Drug Task Force had an outstanding year, and our investigator used our K-9 team often in support of their efforts to rid our streets of dangerous and illegal drugs.

While traffic safety is one of the patrol's main functions, we were disappointed to experience the number of fatalities we had on our roadways. This year the patrol staff responded to 4 fatality accidents, and each of these were preventable and attributable to driver error. We recently enjoyed a 2 year period where no traffic fatalities occurred in the unincorporated areas of the county and we are working diligently to get back to that as our standard.

In the Investigations Section, we had a good year as well. When rural crime did occur, we were able to investigate and make arrests in most of the cases. When citizens are victims of crime, our officers take those cases personally, and truly seek both justice as well as closure with the return of property and perpetrators in custody. We have also initiated a cooperative partnership with the Waterloo Police Department to consolidate crime lab services. While this program is still in its infancy, we expect it to grow and increase benefits to not only our law enforcement entities, but to the public as well.

Respectfully- Chief Deputy Richard Abben, Captain

Field Services Commander

 - denotes increase from 2010 statistics



	2009	2010	2011
Calls for Service	14,463	14,583	14,047
Arrests	3,834	4,449	4,337
Accidents (Fatal)	0	1	4
Accidents (Property Damage)	225	201	145
Accidents (Injuries)	60	67	51
Citations Issued	4,863	4,889	4,360
Warrant Services	812	906	824
OWI Arrests	226	273	323
Thefts	119	126	87
Drug/Narcotics	319	370	244



Field Services Division

DRE Aids in Roadway Safety

Recently, the office sent last year's Deputy of the Year, Deputy Dave Hinz to Drug Recognition Expert Training, which included him traveling to Maricopa County, Arizona to finalize his DRE certification.

Since his certification he has been instrumental in detecting and pursuing additional charges in 28 Drunk/Drug Impaired Driving cases. He assists both our patrol officers with these cases, as well as outside agencies.

Through his efforts, additional impaired drivers are being removed from our roadways making them safer to navigate for all.

Offense	2009	2010	2011
Assaults	116	60	41
Burglary	69	65	52
Criminal Mischief	94	83	57
Drug Violations	319	370	244
Kidnapping	0	0	0
Robbery	5	1	0
Sexual Offenses	9	13	12
Thefts	119	126	87
Child Enticement	1	1	0
Sexual Exploitation of a Minor	1	1	0

 - denotes increase from 2010 statistics

Consolidated Crime Lab Becomes Reality

The Sheriff's Office merged our crime lab efforts with the Waterloo Police Department in 2011. This demonstrated partnership between the Sheriff's Office, Waterloo Police Department and the Black Hawk County Attorney will improve the approach to each and every crime scene across the county. Ensuring a systematic approach to each and delivering a similar investigation to the county attorney's office to aid in more successful prosecutions.

While the effort is still fledgling, benefits are being seen, and future partnerships are coming forward as a result, including potential outreaches to Hawkeye Community College's Police Science interns.

Sheriff's Office Flexes its Public Safety Voice

Fatality accidents were significantly up over previous years, and as the commander of the division indicated, most of the attributable causes are human error. The death of citizens on our roadways is unacceptable, and the Sheriff's Office has sought to be both a resource and an advocate for traffic safety.

For years, our agency has partnered with other local law enforcement agencies, the state patrol, and the Governor's Traffic Safety Bureau to implement education and enforcement projects, such as STEP (Special Traffic Enforcement Program) efforts, community talks, and media coverage regarding local traffic issues.

In addition to these efforts and obvious, concerted enforcement; this year, the Sheriff pursued public attention to the intersection of Hwy 218 and C-57 (Cedar Wapsi Road). In an effort to marshal local support, increase the notice of dangerous conditions, and hopes that the state would make an investment in that deadly intersection, the Sheriff campaigned publicly on the severity and number of accidents at this very dangerous intersection.



This summer, the Iowa Department of Transportation conducted engineering surveys of this roadway and made preliminary recommendations at a public forum in Janesville this Fall.

It is hoped that a permanent solution, such as an overpass (on/off ramp) can be funded to ensure that future lives are not lost at this high traffic/high speed intersection.



Special Services Division

From the Commander:

2011 proved to be a very productive year for the Special Services Division. Service of Civil processes was up slightly. This year we emphasized our focus to provide accuracy and efficiency for the citizens of Black Hawk County, as well as the courts of the First Judicial District of Iowa. It is the Sheriff's Office constant goal to lower costs and increase revenue while furthering the impact we are able to have on the county.



Our Training Section saw some dramatic changes in its components with an increased goal to consolidate resources with other agencies, as well as attract major educators to our county for specific law enforcement training topics. As an example, instructors from Caliber Press presented "Street Survival" training to a group of nearly 200 officers from around the state this past year, sponsored by the Sheriff's Office. With the opening of the Raymond Range Training Facility in the Spring of 2012, the sky is the limit to our ability to educate our staff in the most effective and efficient way possible.

Our Records Section continues to maintain the status quo, our investment in scanning technologies continues to save county taxpayer money, we generate less paper and thus require less space to store documents and records. We continue to look for new and creative ways to implement technology, such as our migration to "virtual pc's" instead of purchasing bulkier and more difficult to manage desk top computers. The "virtual pc" resides on a server, is more easily updated, fixed and replaced as necessary. All of this equates to less expense and a more robust infrastructure for our agency's technology needs.

Respectfully Submitted- Mark Johnson, Captain

Special Services Division Commander

Over 50 website "Captures"

The Black Hawk County Sheriff's Office's official website: www.bhcsa.org, continues to mature and evolve into an outstanding resource for our citizens. The inclusion of our "Who's in Jail" and "Warrants" section has proven invaluable to bonding companies, the media, family members, neighbors and victims alike.



Likely our most viewed section is our "Most Wanted". Since the introduction of our web-site shortly after Sheriff Thompson's election in 2009, the "Most Wanted" feature has helped us catch **58** dangerous criminals.

Our connections with and use of other social media outlets, such as Facebook® and our new partnership with the Waterloo/Cedar Falls Courier continues to provide us with improved connectivity and information sharing opportunities with and for the citizens of Black Hawk County.



Special Services Division

Sheriff's Office Continues Investment in Training

Sheriff Thompson asserts that "As goes our training efforts, so goes this agency". This is why over the past three years, as an office, more staff have been sent to more training opportunities. More quality training is being conducted in house, and more regional training is being hosted here, in Black Hawk County.



This, paired with the investment in the Raymond Range Training Facility, which should be construction complete by Spring 2012, is further indication of the importance of training, the value placed on quality training, and the focus on officer development under this administration.

The quality and quantity of monthly, in-service training has also been a focus, resulting in a much more robust training calendar, in which other external agencies are now being invited to attend/participate in our training opportunities.



Increased Investment in Training \$

2009	\$36,993.83
2010	\$74,276.77
2011	\$73,644.82

Sheriff's Administration continues to spend more on the value of training for our staff.
(budgeted \$ spent yearly on training opportunities)

- denotes increase from 2010 statistics

	2009	2010	2011
Executions	4,256	4,620	4,271
Real Estate Sales	445	342	240
Condemnations	7	3	9
Writ of Attachments	0	1	0
Garnishments	3,977	3,373	3,236
1.1020.1 Levy	0	1	10
1.1020.0 Levy	2	3	3
Cash Register Levy	69	28	22
Demand	70	51	19
Security Lien	7	4	3
Temp Protective Order	193	199	166
Writ of Ejection	468	375	384
Writ of Possession	45	44	37
Writ of Replevin	68	60	36
Papers Served	20,043	19,507	19,905
Papers Un-served	1,710	1,742	1,612
Total Processes	21,753	21,249	21,517





Jail Services Division

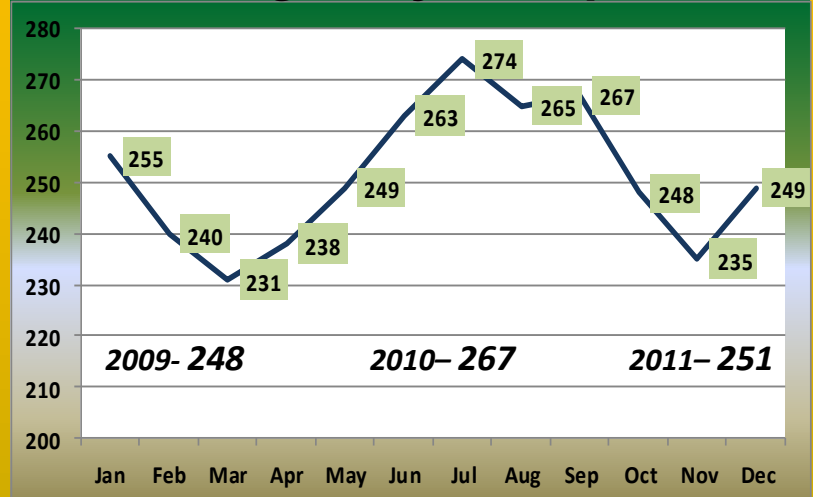
2011 ADP Drops

Average Daily Population is the statistic we use to monitor how many of our 272 residential housing beds are occupied on a given month. This year, our average daily population dropped a bit from the previous year.

This is largely due to our partnerships and efforts with the Department of Corrections—1st Judicial District, County Attorney's Office, and the State Public Defenders Office.

We have been more actively managing and monitoring inmate length of stay, from time of incarceration to time of court, and working to aid in alternative options to incarceration to relieve much of our bed space issue. Through advocating for community based corrections options, leveraging our political clout, and reaching to new and creative partners, we hope to continue to improve this statistic. By more creatively approaching the management of our inmate population, it is hoped that we can more effectively reduce it in the future.

2011 Average Daily Jail Populations



Jail Programming on Overdrive

Over the last year, the Black Hawk County Jail has focused much effort on recruiting and securing more programming for the inmate population. This programming ranges from bible study and church services, to Narcotics Anonymous/Alcoholics Anonymous, life skills, mentoring, and General Education Development (GED) programming.

Jail Medical Statistics

In 2011, the Jail Medical Clinic provided:

3,940 Inmate medical visits
2,273 Inmate Mental Health visits
2,257 Mental Health prescriptions
575 Inmates on Psych. Medication

A reduction of off-site medical trips (ER, appointments- doctor/dentist, in-patient care, etc.) from 226 in 2010, to 127 in 2011.

Our hope is that (due to the jail's high recidivism rates), the more robust programming available to the inmate population, the more likely a change in behavior, attitude and outlook might occur. Very legitimately, it is hoped that by attending drug recovery counseling, getting their GED, seeking support services (whether faith-based or not), attending church or bible study, or connecting with a mentor from the community, these opportunities will provide a more stable foundation for the future success of our inmates as productive citizens of our county.



Jail Services Division

From the Commander:

The year 2011 brought many challenges to me... it was the year I was promoted to the Jail Division Commander. Three officers were newly promoted to Lieutenant, and began running the three shifts of operation. Therefore, several new Sergeants were promoted to manage the squads. I have now experienced all the different types of very thorough inspections that this jail undergoes on an annual basis, and found that we are doing things right, judging by the results of those inspections.



The "new" Black Hawk County Jail is now close to 17 years old, and has shown some signs of wear and tear. This past year we made several improvements, including: extensive painting of the housing units and cells (conducted by the inmate worker program), new televisions, video surveillance upgrades, and new furniture, all being paid for by room and board fee proceeds from the inmates who serve sentences in the jail.

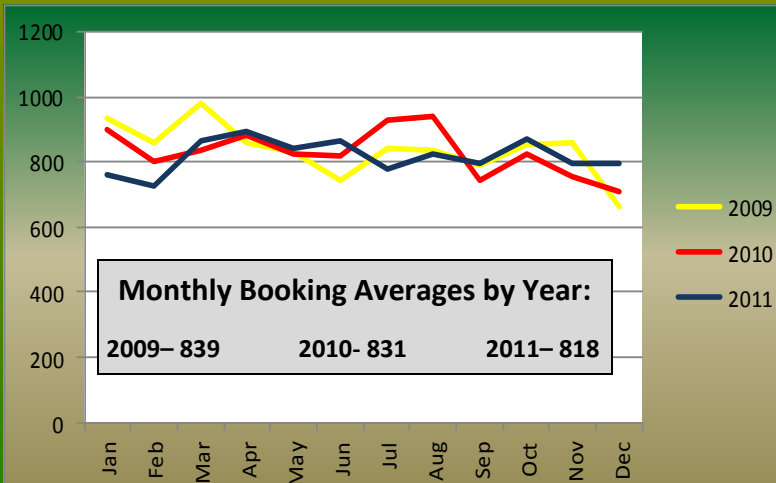
Overcrowding has been a major focus this past year, resulting in the need to house inmates in other county jails. Fortunately, the past few months, we have curbed that need due to lower inmate counts. Hopefully, in the coming year, with the cooperation of all agencies involved and society in general, we can avoid the high costs of housing inmates in our facility, and the higher cost of housing our inmates in other counties due to overcrowding in our facility.

I look forward to continuing in this role as Jail Division Commander and will continue to try my best to further the capabilities and professionalism of this division.

Respectfully, Reinhard Boeschen, Captain

Jail Division Commander

Jail Bookings By Month



Average Monthly Bookings

