

Black Hawk County Sheriff's Office

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For Immediate Release

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3/18/20

As previously stated by Sheriff Thompson, the Black Hawk County Jail has suspended inmate visitation privileges due to concerns over the COVID 19 virus. We recognize the hardships that this creates on both our inmates and their families. While the inmates still have access to the telephones in their housing units, we also understand that not everyone can afford to utilize them.

In an effort to at least somewhat alleviate this burden, we have been working with our telephone provider Global Tel*Link (GTL) to provide a solution. GTL has agreed to provide each inmate with two free phone calls per week, and they are currently in the process of installing this software update with the hope that it can be implemented by this weekend. This program is expected to continue until we are able to resume normal visitation at the jail.

We understand that a phone call is a poor substitute for a face to face visit, but in light of the health concerns we're all facing today we hope this service provides at least some solace for those affected.

Captain Nathan Neff
Jail Administrator

A CRIMINAL CHARGE IS MERELY AN ACCUSATION AND THE DEFENDANT IS PRESUMED INNOCENT UNTIL AND UNLESS PROVEN GUILTY.